

UNIVERSITY OF WISCONSIN

PLATTEVILLE

TO: UW-Platteville Students, Faculty and Staff
FR: UW-Platteville Collaboration Steering Committee
RE: New E-Mail and Calendaring System for UW-Platteville
DATE: July 14, 2009

A committee of representatives from students, faculty, staff, and the Office of Information Technology would like to announce that a project is underway to implement a new e-mail and calendaring system for UW-Platteville. While NetMail and Calendar Manager provide basic services, it has become clear that a better solution is needed. After careful consideration of many alternatives, the committee has recommended the campus move to Zimbra's Collaboration Suite. This is a full-featured product integrating both e-mail and calendar services. It supports a variety of interfaces including web-based, desktop, and mobile devices. It will also allow people to continue to use desktop e-mail clients such as Thunderbird.

The committee is excited about Zimbra as it will provide greater stability and many useful features that are not available in the current systems. As converting e-mail systems that are available 24 hours a day is a challenge, we anticipate during the transition there will be times when e-mail and calendar access may be limited.

The goal is to have the new system in place before the fall semester. OIT staff is already working diligently to make the transition as smooth as possible, and your patience through this process will be appreciated.

Due to recent phishing e-mail received, we want to remind everyone that at no time during the transition phase will you be asked for your username or password. If you receive such an e-mail, please do not respond to the message; report it to the Help Desk, and then delete the message.

More details about the project can be found on the Collaboration Project website, <http://www.uwplatt.edu/go/collaboration>. Updates will be posted at this site and further announcements will be sent by e-mail. We encourage you to discuss concerns or raise questions you have with the following committee members. You can also submit feedback using the form on the project website.

Committee Members:

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