About the Process

In the coming months, discussions and surveys will take place about our current e-mail system and the possibility of changing to a new e-mail provider. We hope to engage the campus community in an informative and transparent decision process.

Current Annualized Costs

- **Servers**: Four Zimbra hosts (circa 2006), two Cisco C370 Ironport appliances, and one Barracuda SPAM firewall 400: $19,000
- **Storage**: 60TB for e-mails and backups: $15,000
- **Zimbra Licensing**: $7,824
- **Staff**: Compromised accounts, phishing message management, patches, list management, troubleshooting: $40,000
- **Total Annual Cost**: $81,824

E-mail by the Numbers

400,000–800,000 messages daily. About 90 percent of these are marked as SPAM.

- Unique mobile devices connecting to Zimbra: 4,925
- Total e-mail accounts: 20,465
- Active e-mail accounts: 14,601

**Current Annualized Costs**

<table>
<thead>
<tr>
<th>Category</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff</td>
<td>$40,000</td>
</tr>
<tr>
<td>Servers</td>
<td>$19,000</td>
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