AOC Summary of Student Health Services

On February 9, 2009, the Assessment Oversight Committee (AOC) conducted an assessment review of Student Health Services (SHS). Ms. Vickie Dreessens presented the report. She identified SHS’s three learning outcomes, namely that students using the Student Health Services shall:

- develop knowledge and skills for making sound health care decisions,
- become responsible participants in their own health care choices, and
- maintain health and well-being to achieve academic success.

Dreessens then identified and described three categories of assessment tools that are used to measure progress toward achieving these outcomes: an in-house Student Health Services User Survey, the ACHA National College Health Assessment Survey, and a targeted survey that elicits feedback concerning specific issues and/or constituencies, namely, a Resident Assistant (RA) Survey, (Fall 2008), UWP Faculty and Academic Survey (2007) User/nonuser random survey (2006), and a Risk Management Evaluation (2005).

The AOC strongly commends Student Health Services for its excellent report. The AOC offers no suggestions for improvement, and it encourages SHS to continue its exemplary assessment work.