AOC Summary of Distance Learning Assessment Review

On November 24, 2008, the Assessment Oversight Committee (AOC) conducted an assessment review of Distance Learning. Ms. Dawn Drake presented the report. She identified the various tools used by Distance Learning to assess its impact in providing centralized services to all faculty, staff, and students involved with distance education. Those tools include a variety of surveys, a student advisory board, and an alumni advisory board. Ms. Drake discussed the results of Distance Learning’s assessment efforts. Her report notes some of the changes that Distance Learning made as a result, including streamlining the admissions process, improving communication with its students, and increasing enrollment and retention rates.

The AOC commends Ms. Drake for a fine assessment report. The AOC recommends that Distance Learning post its assessment plan on-line on the Assessment Oversight Committee website. The plan should also include a grid that connects Distance Learning’s outcomes to its assessment tools.