Assessment Plan
University of Wisconsin-Platteville
Division of Student Affairs
Departmental Assessment Plan
Dates the Plan Covers: July 1, 2011 to June 30, 2012

Date: May 31, 2011
Department: Children’s Center
Director: Julie Soja
Assessment Contact: Julie Soja
   E-mail: sojaj@uwplatt.edu
   Phone: 608-342-1260

Statement of Mission:
Mission: To provide a nationally accredited, cost effective child care service with educational opportunities for the children of students, faculty, and staff. The Children’s Center also supports the academic and community service missions of the University.

Statement of Goals:
• Provide families with reliable, affordable child care
• Provide a welcoming, supportive environment for families
• Support access to educational and employment opportunities for women, minority families, nontraditional students and families by providing flexible scheduling and meeting the needs of a diverse clientele.
• Provide a model environment in which students can observe and implement the theories and practices that are taught in academic courses.
• Serve as a research site for students learning about child development and early childhood education

Statement of Outcomes:
Program Outcomes:
   Number of children served
   Days open
   Number of student parents
   Number of faculty/staff parents
   Number of community parents

Service Outcomes:
   Level of parent satisfaction
   Level of student and non-student staff satisfaction
Learning Outcomes:
1. Knowledge of high-quality child care
2. Confidence in parenting skills and knowledge of child development
3. Practical skills and meaningful learning experiences useful in future career
4. Methods of working in a diverse environment
5. Ability to focus on academic obligations
6. 100% of student segregated fees used to subsidize student rates for child care
7. Child care priority given to student parents allowing part-time flexible scheduling

Assessment Methods:
Program Outcomes:
   Parent survey
   Staff Survey
   Waiting List

Service Outcomes:
   Parent Survey
   Staff Survey

Learning Outcomes:

Assessment Schedule:
   Parent survey: annually
   Staff survey: annually