AOC Summary of Children’s Center Assessment Report

On February 13, 2012, the Assessment Oversight Committee (AOC) conducted an assessment review of the Children’s Center. Julie Soja presented the report. She noted that the mission of the Children’s Center is “to provide a nationally accredited, cost effective child care service with educational opportunities for the children of students, faculty and staff.” The Children’s Center has program outcomes, such as the number of children served and days open, service outcomes, i.e., the level of parent satisfaction and level of student and non-student staff satisfaction, and learning outcomes, such as knowledge of high-quality child care.

Parent and staff surveys are used to assess achievement of the program and service outcomes. Ms. Soja shared the data from the most recent survey (Fall 2011). The survey results are very positive; very rarely do the respondents moderately disagree with any of the question statements.

Overall, the AOC is satisfied with the Children’s Center assessment report. However, we noticed that the report does not list any assessment tools for the learning outcomes. The AOC recommends that you consider developing a tool to assess these outcomes, such as a survey administered at the beginning and the end of the university student’s involvement in the Children’s Center.