Mission/Purpose:

Mission: To provide an environment for campus community and guests to gain new insights through short-term change in location, surroundings, and people at a reasonable cost.

Purpose: Dedicated to meeting customer needs, using effective communication skills among campus departments, we:

- provide each guest with an enjoyable and successful camp or conference experience
- offer attractive and spacious accommodations
- make available expanded guest services
- supply enjoyable meals in a clean and pleasant environment

Learning Outcomes:

Overall to assist campus community and guests in personal development of their chosen interest using these learning outcomes:

1. Skills and knowledge in the activity taught, performed, or practiced during their stay at UWP.
2. Skills to communicate and interact with others in a living and learning environment.

Assessment Tools:

The following will be used as assessment tools:

A. Camp Participants Survey
B. Camp Director’s Evaluation

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<tr>
<th>Outcomes</th>
<th>Tool A</th>
<th>Tool B</th>
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Assessment Review Questions  
Conference Services

1. What evidence do you have that students achieve your stated learning outcomes?

Conference Services is a service of the University to coordinate facilities, housing, dining, and recreational assistance to a variety of camps and conferences. The students utilizing conference services are usually between the age of 8 and 18 years of age. The stated learning outcomes are assessed by two types of surveys. A camp participant survey assesses the satisfaction of the experience a client may have. The camp director’s survey assesses the overall satisfaction with the facilities and services provided. The surveys do help us evaluate the overall satisfaction with an on campus learning experience. Participants are developing skills and knowledge in the particular area of interest the camp or conference is focusing on.

2. What have you learned as a result?

Conference services have learned to adapt to the needs of the individual camper. The main driver is to create a comfortable atmosphere in which campers may learn and achieve their individual goals for the time they are on campus.

3. What, if any, changes will you make in order to improve student learning?

Conference services will work closely with the camps and conference leaders to assess the overall experience of the participants. A better assessment tool designed to measure the learning outcome of the campers should be developed. This should include a skills assessment at the beginning on the camp along with the same assessment at the conclusion of the camp.