

**University of Wisconsin-Platteville Counseling Services
STUDENT EVALUATION OF SERVICES - Spring, 2007**

SUMMARY (N = 80)

DEMOGRAPHIC INFORMATION .

1. **Present Classification** 19% Fr 21% So 28% Jr 21% Sr 6% Masters 1% Other
2. **Age:** 88% 17-24 12% 25 or over
3. **Gender:** 30% M 70% F
4. **Ethnic Background:** 1% African American 0% Asian American 94% Caucasian 0% Hispanic/Latino(a)
0% Native American 2% International 2% Other
5. **Reason(s) for counseling** 70% personal 6% academic 0% career/major 14% per'l + acad 6% per'l + car/maj 3% acad + car/maj
1% per'l + acad + car/maj
6. **Sessions with counselor?** 36% 1 20% 2-3 25% 4-6 19% 7 or more
7. **Which semester(s) attended counseling?** 20% Fall, 2004 45% Spring, 2005 35% Both

GENERAL PERCEPTIONS

- | | | | | |
|--|------|-----|----|-----------------------|
| 8. The receptionist provided assistance in a timely manner. | 100% | YES | 0% | NO |
| 9. I was able to schedule my initial appointment within an acceptable period of time. | 94% | YES | 6% | NO |
| 10. I was able to schedule follow-up appointments within an acceptable period of time. | 76% | YES | 0% | NO 24% Not Applicable |
| 11. The reception area was adequate and comfortable. | 98% | YES | 2% | NO |

PERCEPTIONS OF COUNSELOR

My counselor:	Low	High	<u>AVERAGE:</u>
12. provided an environment in which I felt comfortable discussing my concerns.	1 2 3 4 5		4.74
13. showed concern and respect for me and my welfare.	1 2 3 4 5		4.78
14. listened to my ideas and feelings.	1 2 3 4 5		4.79
15. helped me understand and clarify my concerns.	1 2 3 4 5		4.74
16. helped me to develop ways of coping with my concerns.	1 2 3 4 5		4.62
17. provided materials and/or assignments related to my concerns	1 2 3 4 5	NA	4.42
<i>Cumulative Avg</i>			4.68

OVERALL COUNSELING PERCEPTIONS

	Low	High	<u>AVERAGE:</u>
18. I feel I put significant effort into the counseling process.	1 2 3 4 5		4.27
19. Please rate the overall level of distress that brought you to counseling	1 2 3 4 5		4.38
20. Please rate the overall level of that same distress at this time	1 2 3 4 5		2.18
21. Overall, I believe that the counseling I received was helpful.	88%	Yes	1% No 11% Unsure
22. Overall, I believe that the counseling I received has contributed to my success as a student at UWP.	54%	Yes	9% No 37% Unsure
23. It is important that these counseling services are provided for UWP students.	100%	Yes	0% No 0% Unsure
24. I would refer my friends to Counseling Services.	96%	Yes	3% No 1% Unsure
25. I would return for counseling if I had the need.	96%	Yes	1% No 3% Unsure
26. I believe my counseling is kept strictly confidential.	98%	Yes	0% No 2% Unsure