

Assessment Plan – Office of Information Technology (OIT)
University of Wisconsin-Platteville
November 30, 2005

OIT's Mission:

The University of Wisconsin – Platteville (UWP) is committed to applying advanced technologies for the acquisition, use and dissemination of information throughout every phase of university life. Graduates will be recognized for their knowledge and skill in applying information technologies to the challenges and opportunities in their professional and personal lives. Faculty and staff will be leaders in applying advanced information technologies to instruction, research and service. UWP will be a model for the creative use and pedagogically sound application of worldwide information technologies serving the nation, state, and southwest Wisconsin.

As a technically oriented campus, Information Technology (IT) at UWP is broadly integrated into the university community and is a fundamental foundation upon which the campus delivers and administers instruction. Managed Information Technology is deeply imbedded within the instructional, social, and administrative activities of the campus and is one of the foundations upon which the campus must build its future.

Learning Outcomes:

1. Develop and maintain a strong Information Technology organization which delivers quality services to the campus community.
2. Provide, maintain, and improve a technological infrastructure that supports the university's programs and services.
3. Promote and support the use of Information Technology as a tool for learning.
4. Encourage the use of Information Technology to optimize administration efficiencies.
5. Provide web access for Individuals with Disabilities

Assessment Tools:

- A. Regular utilization and analysis of the UW System IT user survey.
- B. Solicit feedback, suggestions and direction from the Academic Information Technology Committee, the Student Technology Advisory Committee, the PeopleSoft Steering Committee, the Cabinet, and the Academic Affairs Council, regarding campus IT project priorities and IT services.
- C. Solicit feedback, suggestions and input from the PeopleSoft Administration Team, the Network Administrator Group, the IT Support Group and the Web Technology Advisory Group regarding campus IT project priorities and IT services and the practical and economical implications of any new or changed initiatives.
- D. Regular use of campus and external IT audits to examine security, efficiency and business practices.
- E. Feedback from graduating senior exit surveys, alumni and employer surveys and campus professional advisory groups.

	Tool A	B	C	D	E
Outcome 1	X	X	X	X	X
2	X	X	X	X	X
3	X	X	X	X	X
4	X	X	X	X	X
5	X	X	X	X	X